



EASTERN PARTNERSHIP  
Civil Society Forum

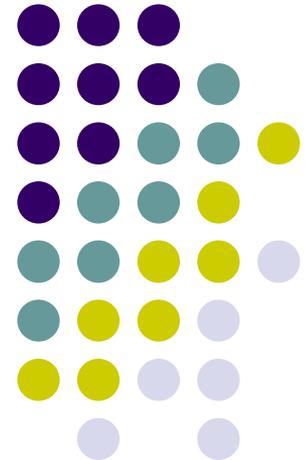


Funded by  
the European Union

**Survey conducted amongst 1000 people  
above age 65 on their conditions during the  
Coronavirus pandemic**

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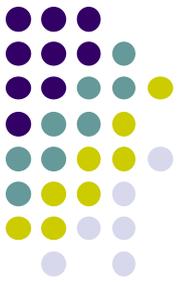
## **SURVEY RESULTS**



**BAKU 2021**

# About the survey

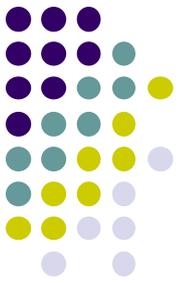
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- **Name of the survey:**  
Learning about conditions of people during  
Coronavirus pandemic
- **Survey dates:**  
January 05 – 26, 2021
- **Number of respondents:**  
1000 people above age 65
- **Survey method:**  
Face-to-face survey

# About the survey

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- Number of respondents addressed – 1056
- Number of those who refused to take part – 51
- Total number of participants – 1005

# About the survey

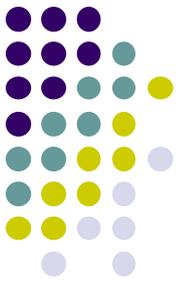


## Division of respondents by stations:

Survey station name	Number of respondents
Baku city	405
Kurdemir city	100
• Xirdapay village	50
• Atakishili village	50
Guba city	100
• Nugedi village	50
• Gachresh village	50
Lenkeran city	100
• Suturemurdiv village	50
• Zovle village	50
<b>TOTAL:</b>	<b>1 005</b>

# About the survey

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## Working with the survey team

- Choosing the survey team
- Training the survey team
- Conducting test surveys
- Requirements for the survey team (experience, smartphone)

# About the survey

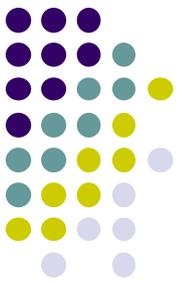
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## Survey conduction software

- SurveyMonkey program
- SPSS program

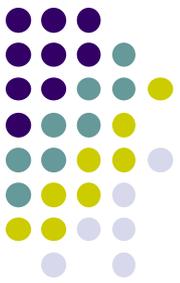
# Survey results



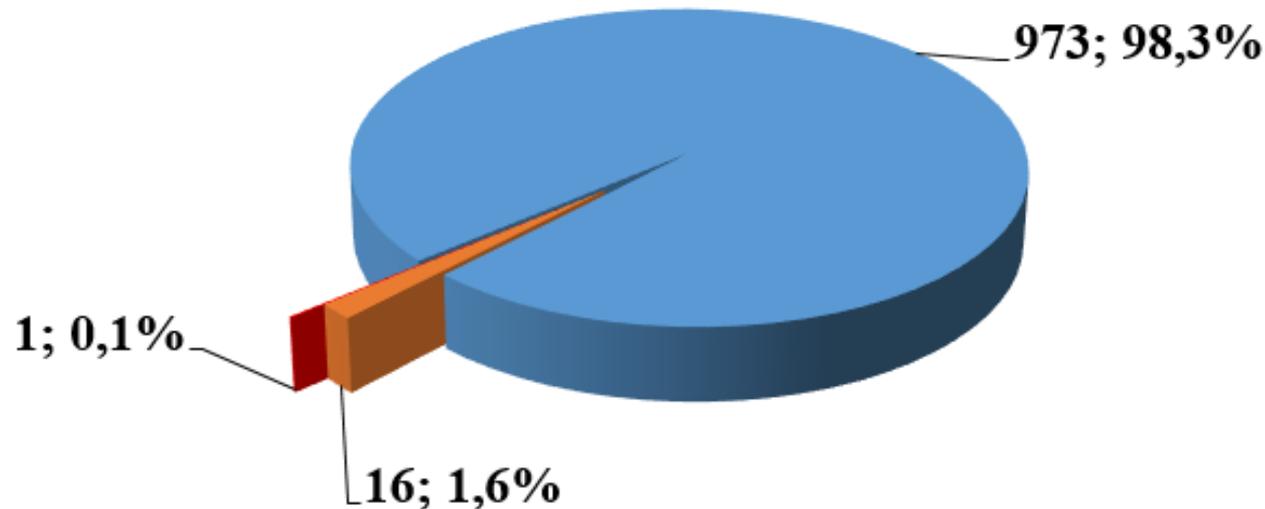
Do you receive a pension?



# Survey results

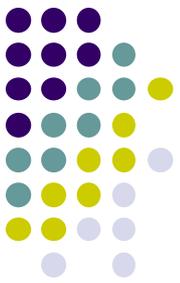


**Did you receive your pension timely each month during the Coronavirus pandemic?**

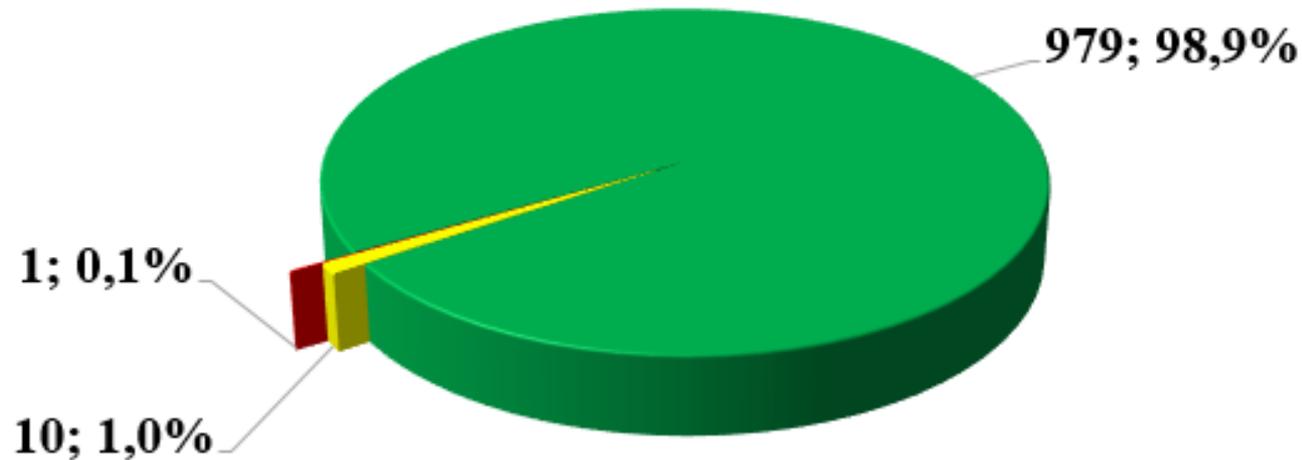


- Yes, back then and now I receive it on time
- No, at certain times it is late
- No, I never receive it on time

# Survey results

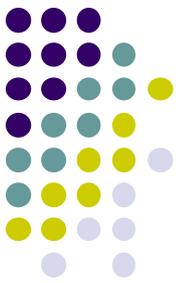


**Did you receive your pension timely each month before the Coronavirus pandemic?**

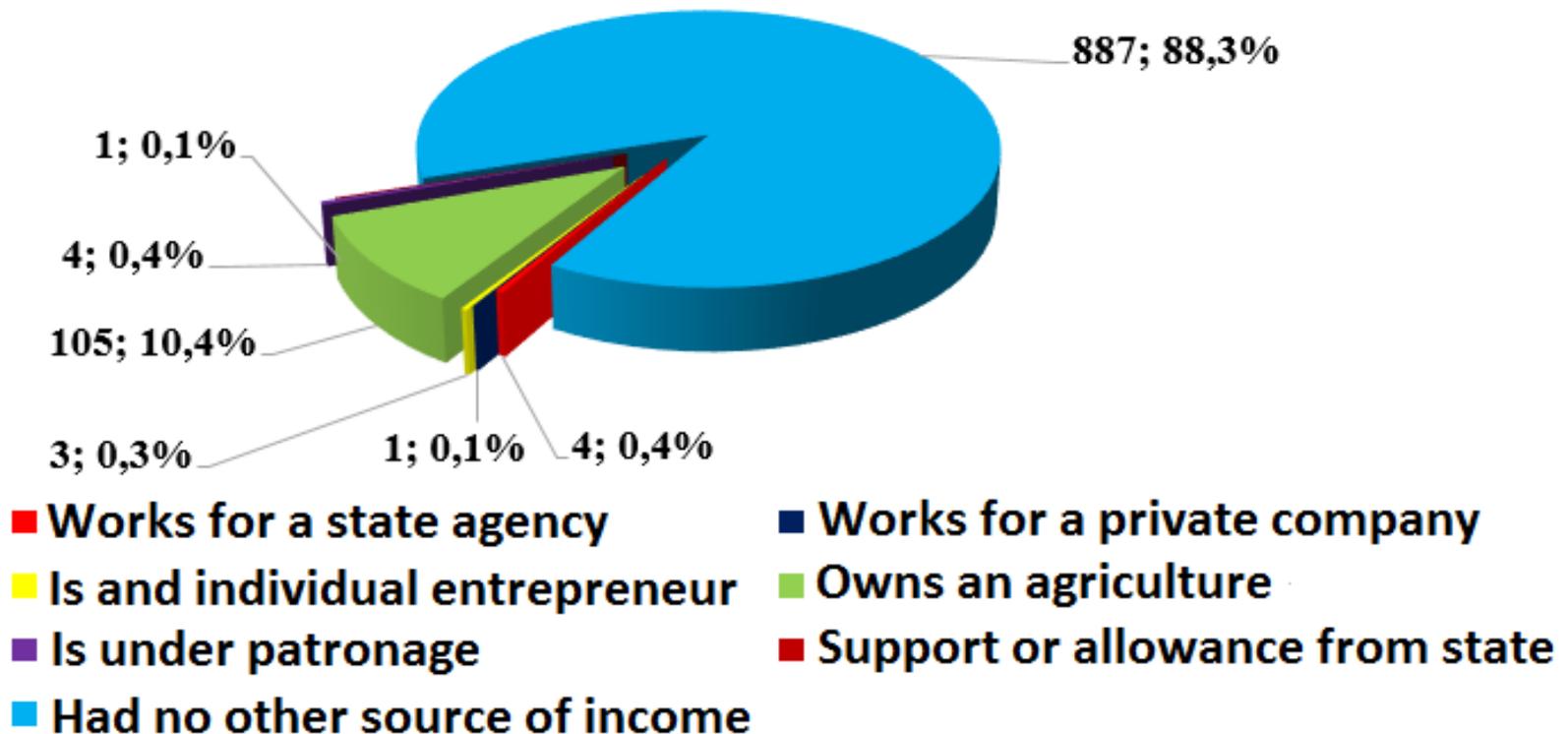


- Yes, I received it on time each month
- No, at certain times it was late
- No, I could never receive it on time

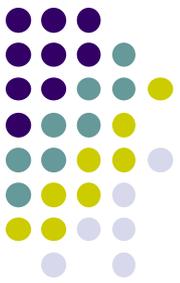
# Survey results



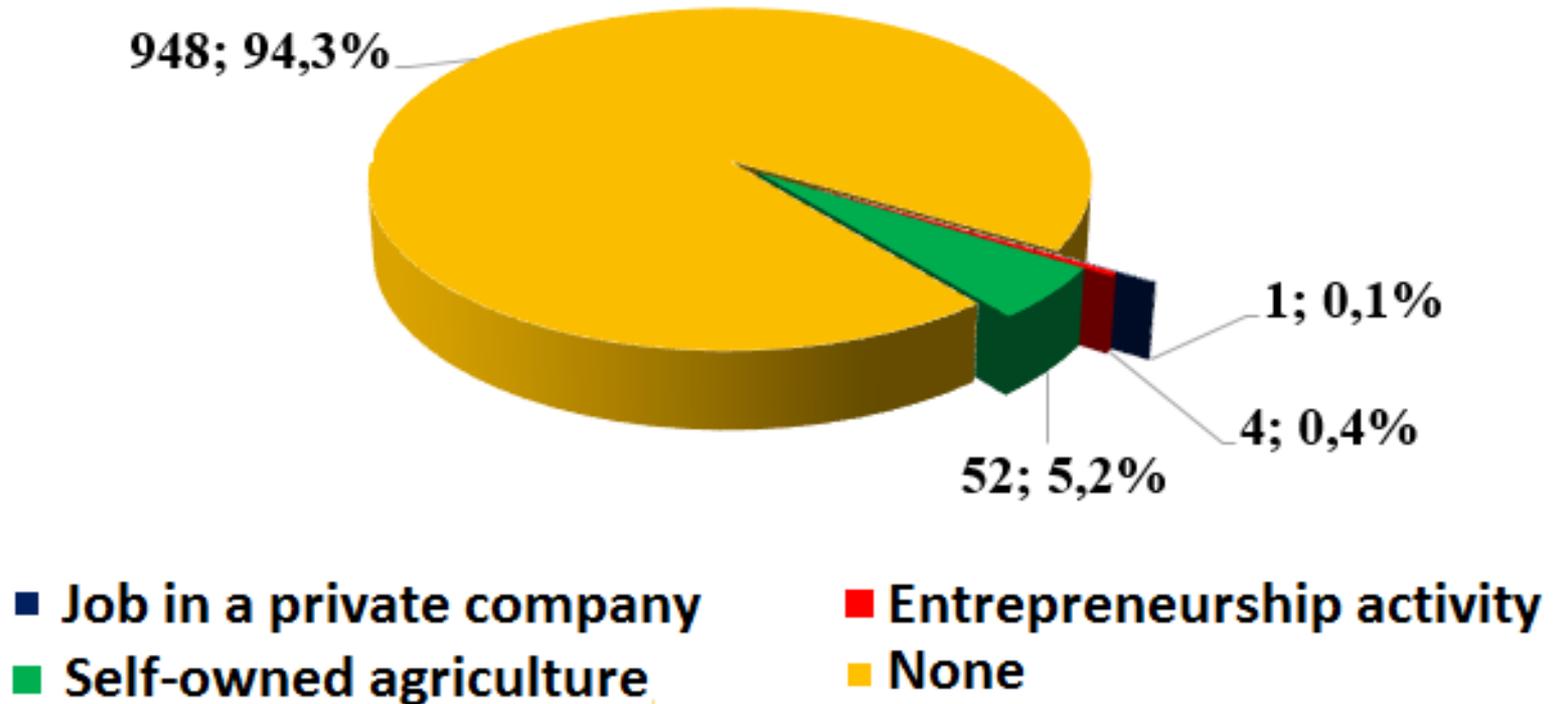
What kind of other source of income did you have before the Coronavirus pandemic?



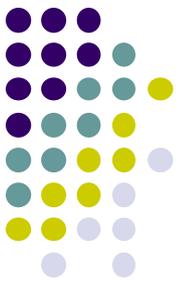
# Survey results



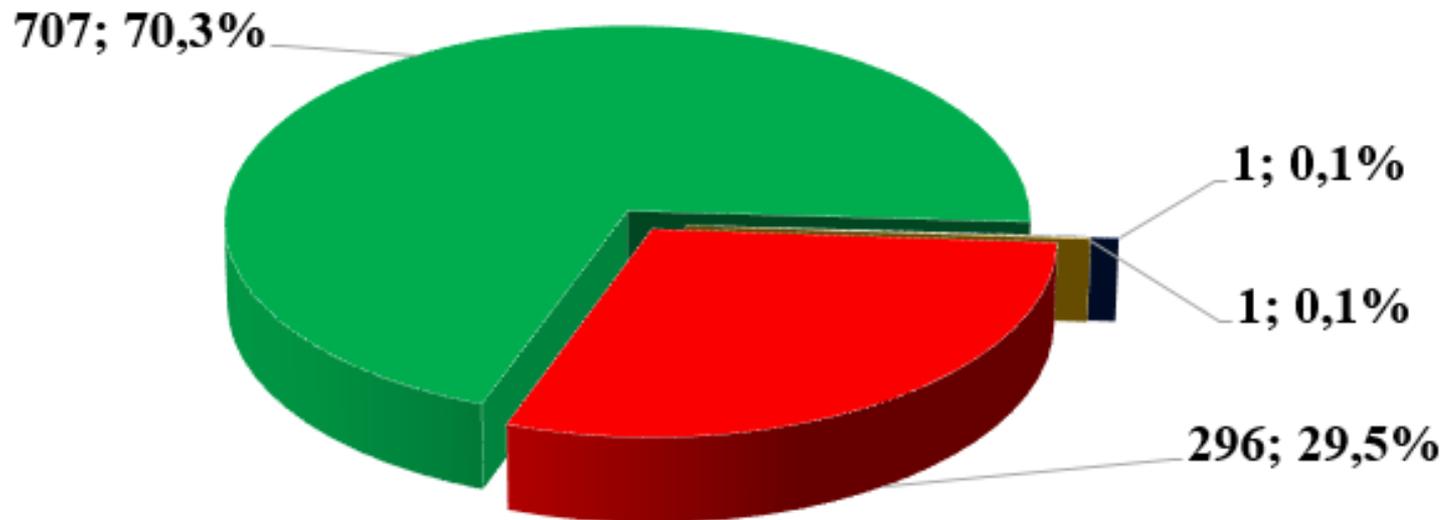
Which source of income did you lose (partly or completely) during the Coronavirus pandemic?



# Survey results

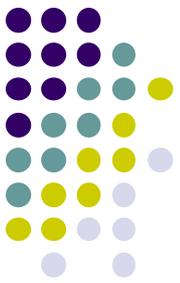


## Whose patronage are you under?

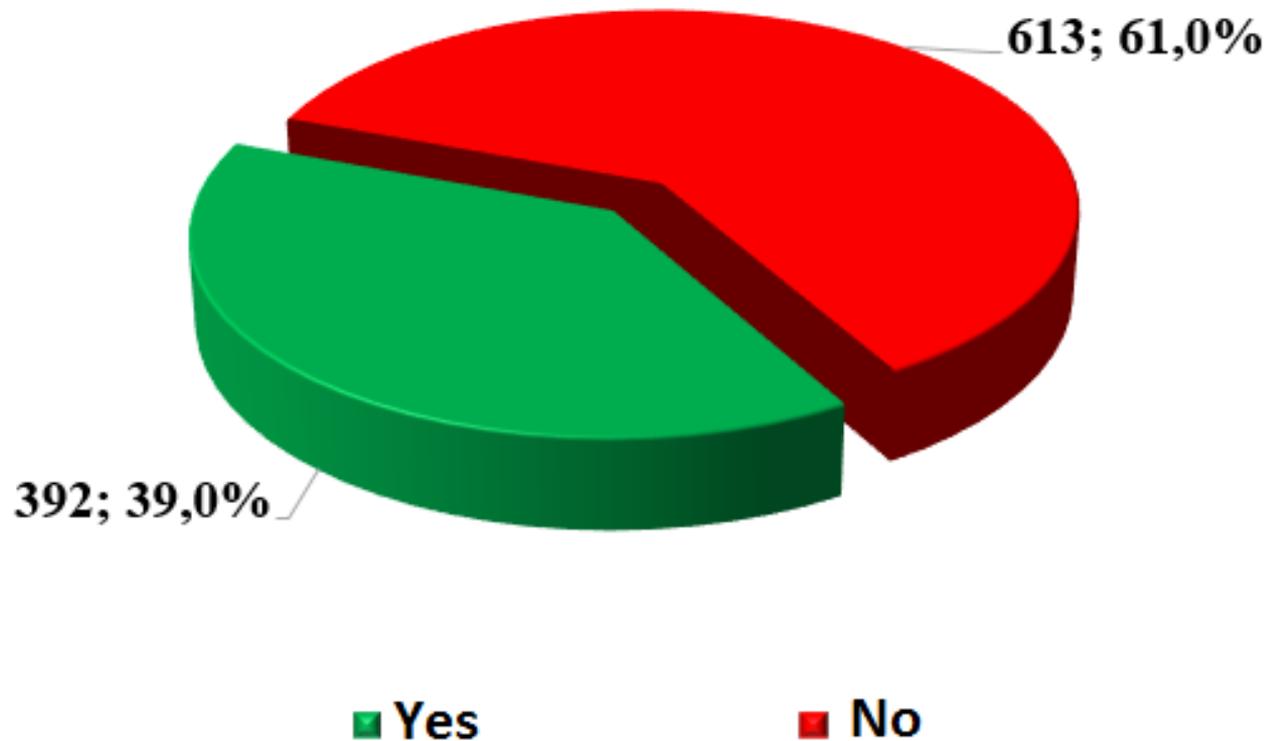


- Family members' (spouse, children)
- Distant relatives'
- A friend's
- Nobody's

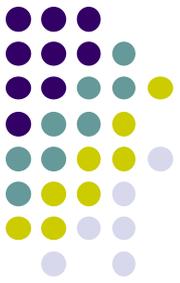
# Survey results



Is there anybody under your patronage?



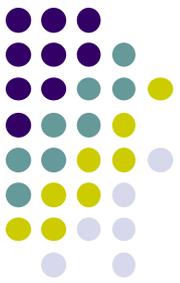
# Survey results



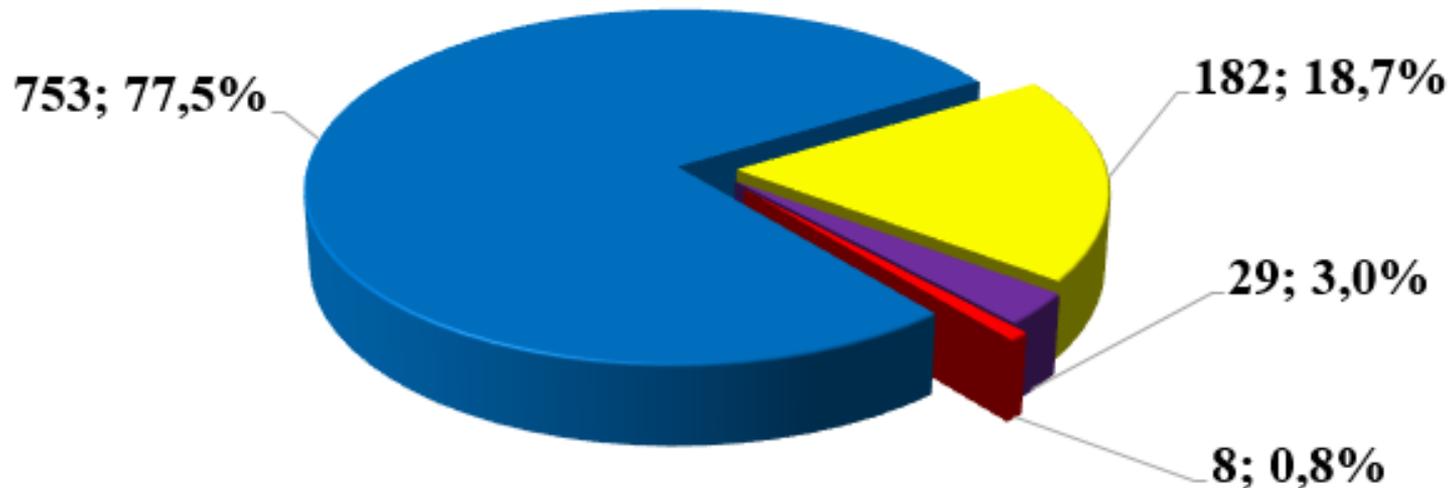
Did you register by calling – 142 (Call Center) during the pandemic?



# Survey results

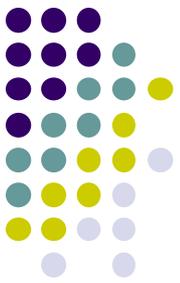


## What is the reason of not being registered?



- I didn't call because I didn't have information about it
- I am not alone
- I knew about it, but I was not in need of social services
- I knew about it, but my calls didn't have a result

# Survey results



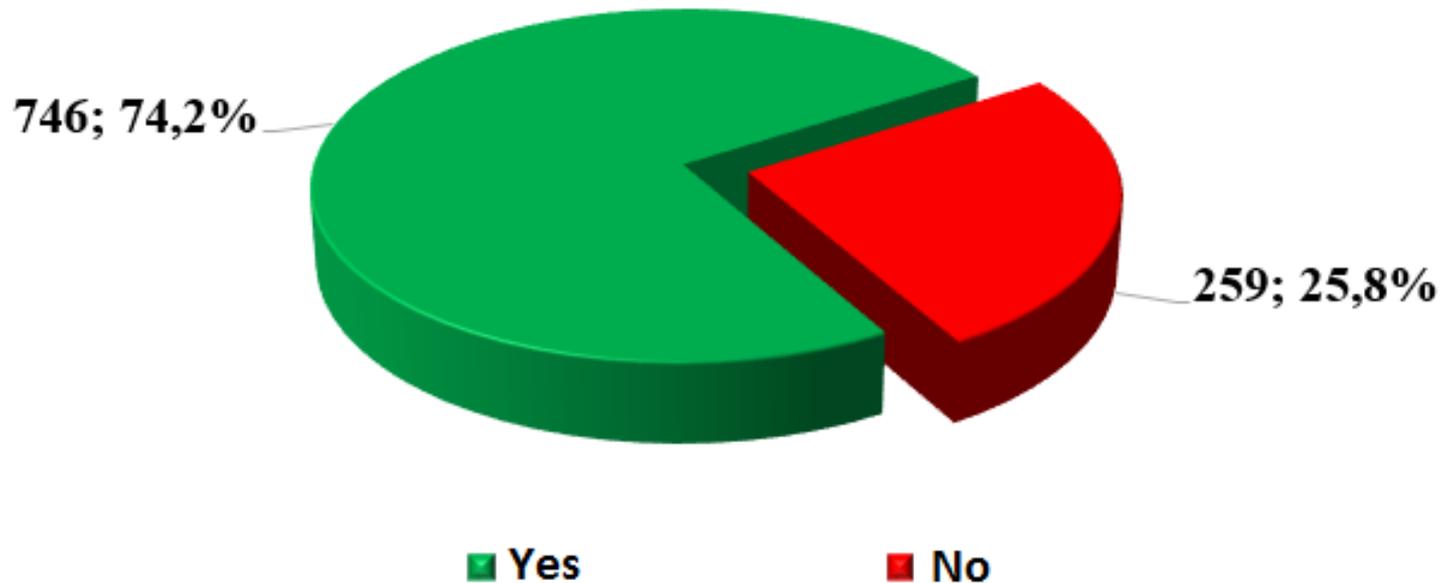
**Which social services did you receive by the government during the pandemic and how do you rate them?**

	Bad	Satisfying	Average	Good	Excellent	Total
<b>Home related issues</b>	3.33% 1	40.00% 12	36.67% 11	10.00% 3	10.00% 3	30
<b>Purchase of first need products</b>	0.00% 0	25.93% 7	37.04% 10	25.93% 7	11.11% 3	27
<b>Purchase of medicine</b>	4.55% 1	18.18% 4	27.27% 6	31.82% 7	18.18% 4	22
<b>Utilities' payments</b>	4.76% 1	28.57% 6	9.52% 2	28.57% 6	28.57% 6	21

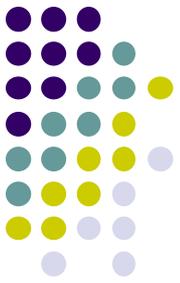
# Survey results



**Did you get any support from your children or relatives?**



# Survey results



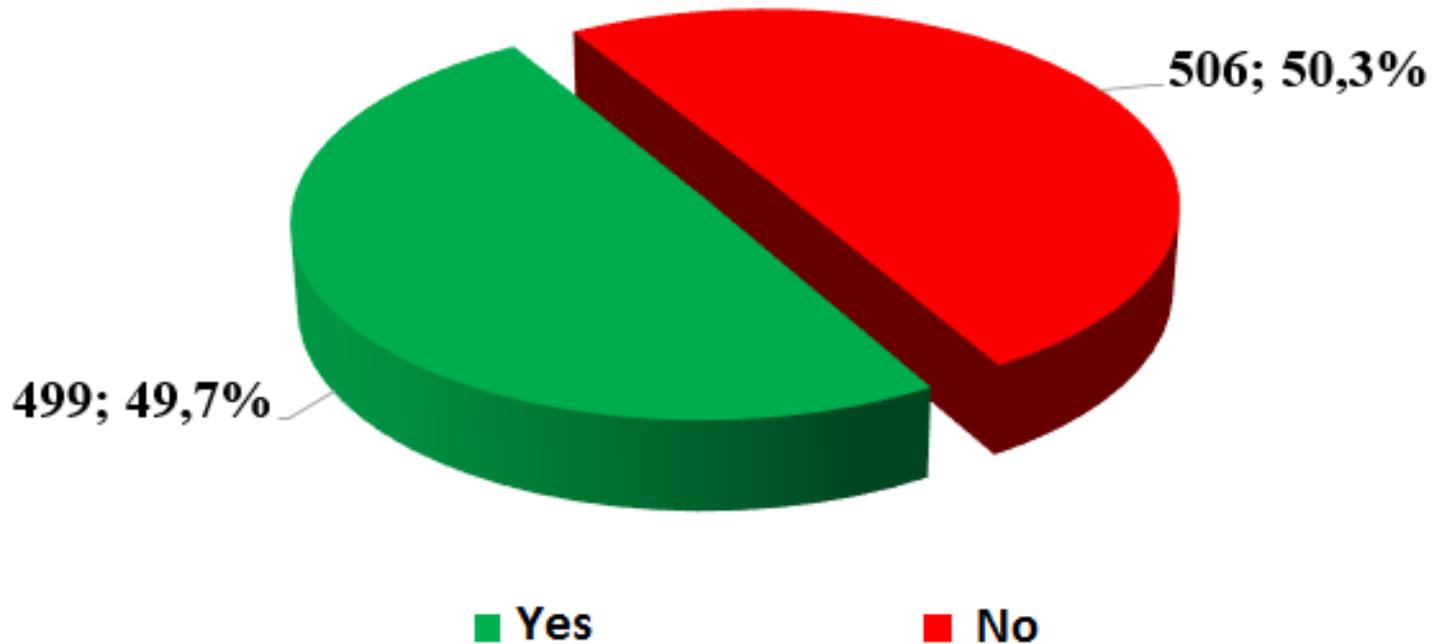
**Is this support moral, physical or financial?**

		<b>Quantity</b>	<b>Percentage</b>
<b>1</b>	<b>Financial</b>	<b>652</b>	<b>87,4</b>
<b>2</b>	<b>Moral</b>	<b>490</b>	<b>65,7</b>
<b>3</b>	<b>Physical</b>	<b>253</b>	<b>33,9</b>
	<b>Total number of respondents</b>	<b>746</b>	
	<b>Total number of answers</b>	<b>1395</b>	

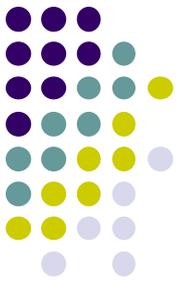
# Survey results



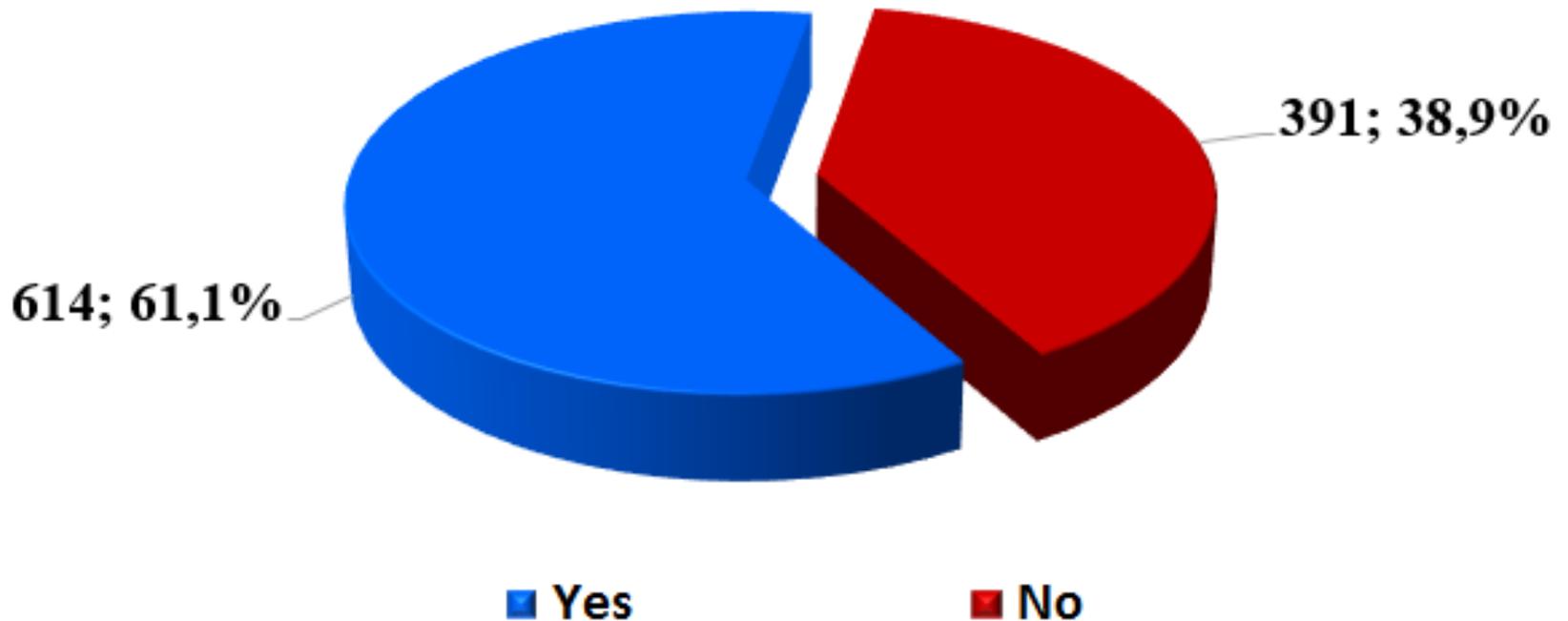
Are you registered at any state medical institution?



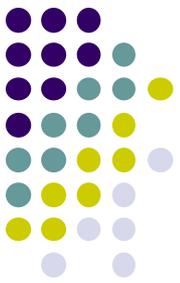
# Survey results



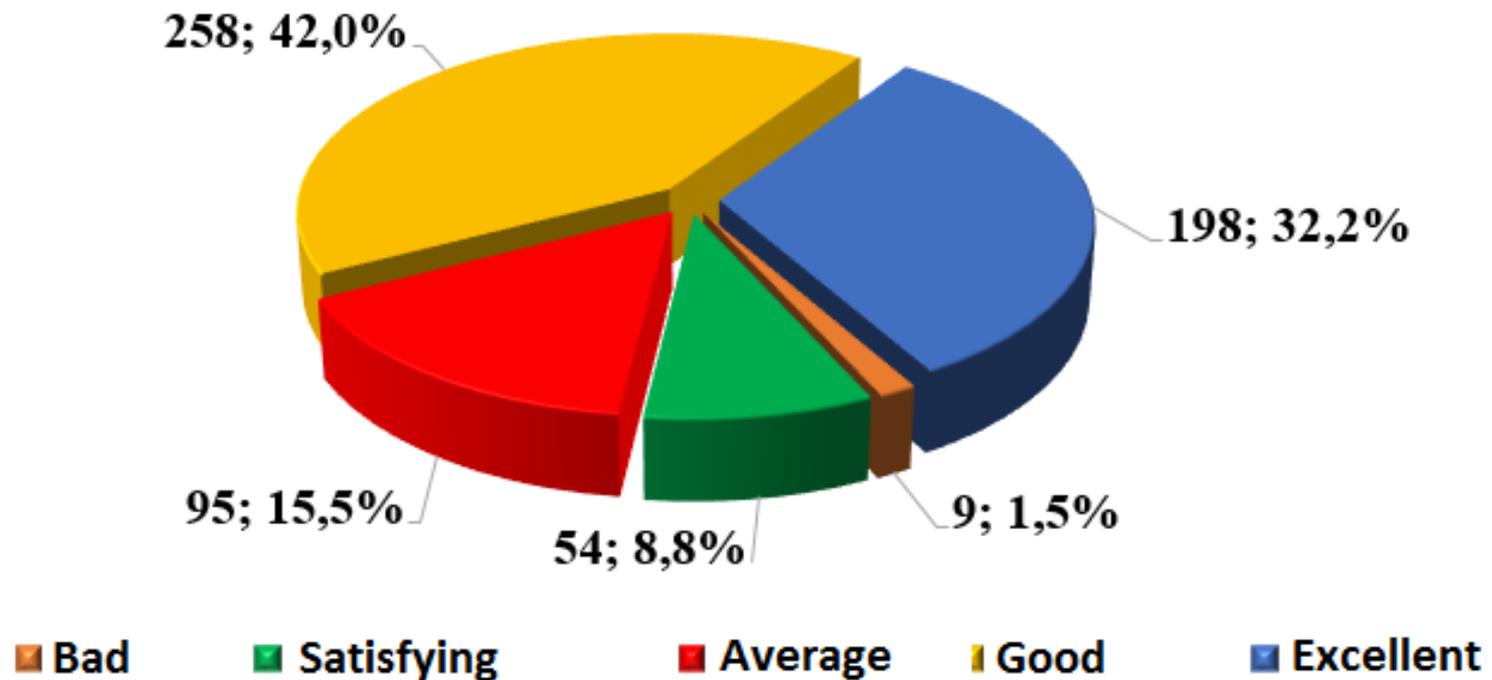
Were you provided with medical services on time during the pandemic?



# Survey results



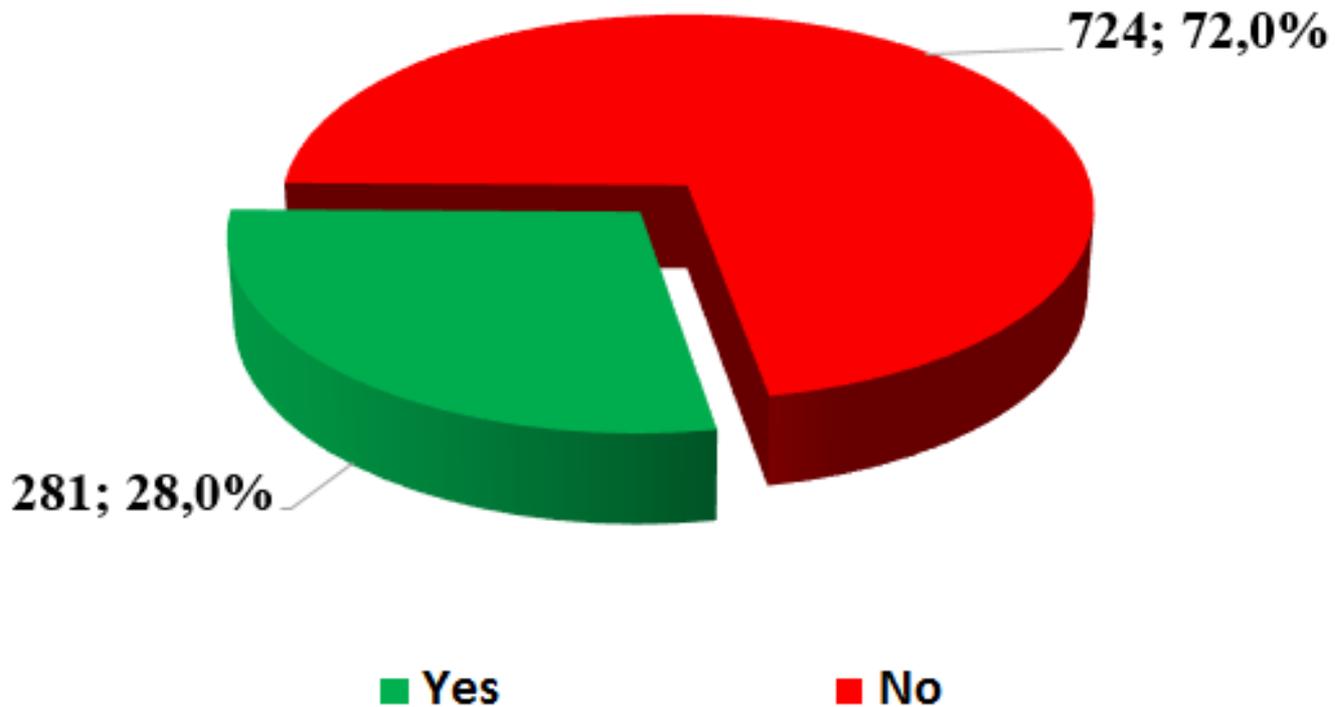
Please rate the quality of medical services provided to you



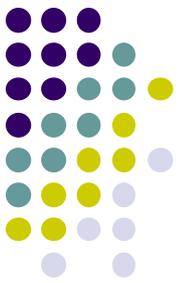
# Survey results



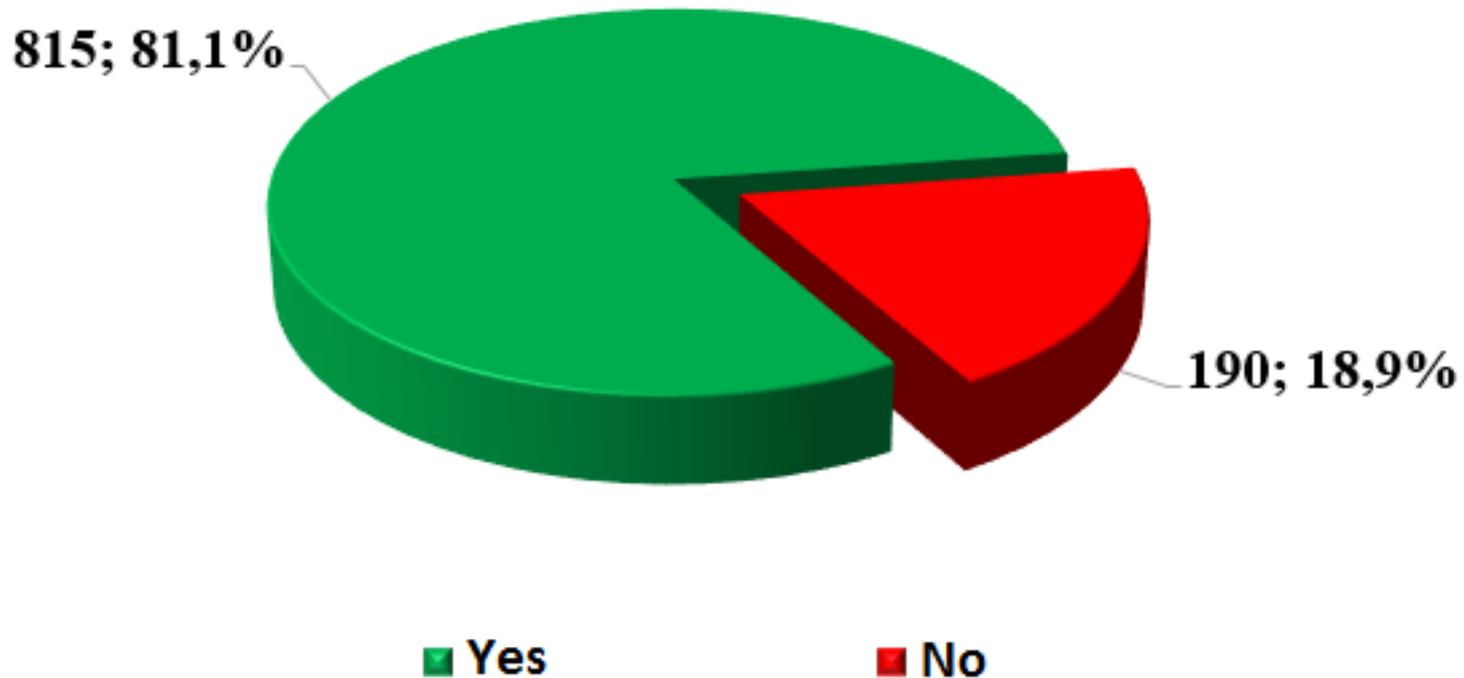
**Do you make any payments for the medical services you are provided with?**



# Survey results



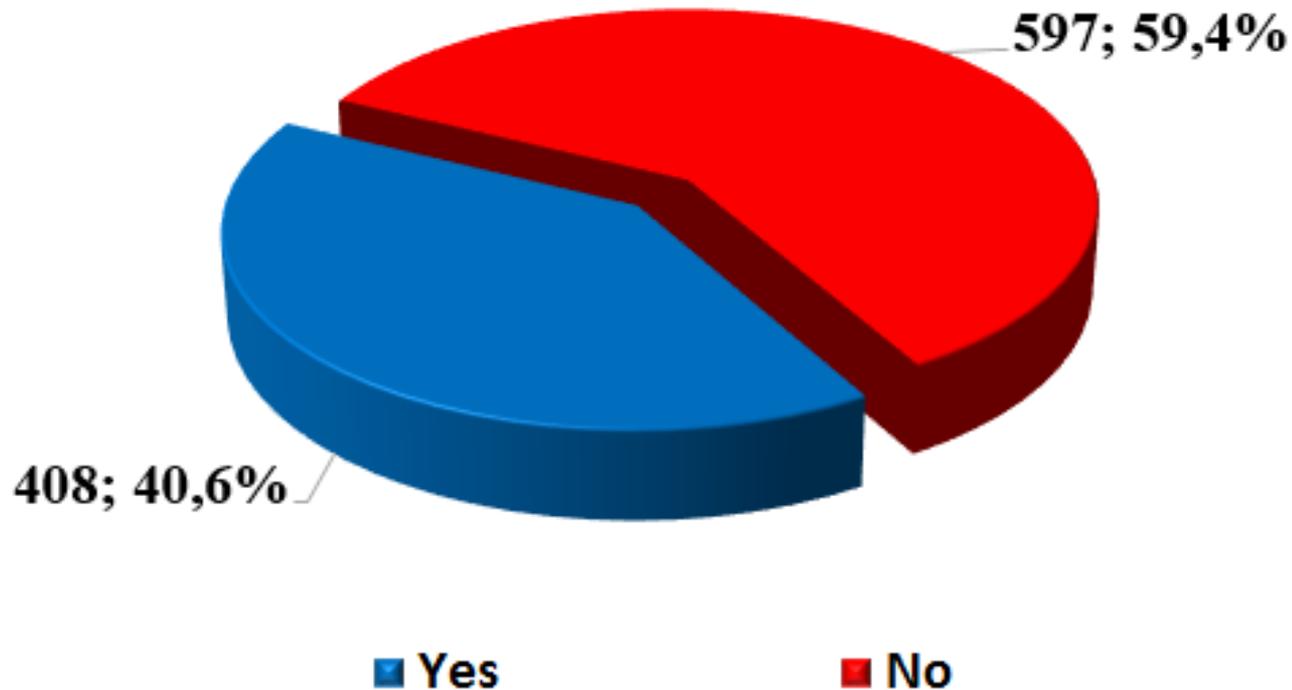
**Was the amount of goods you were provided with during the pandemic enough for you?**



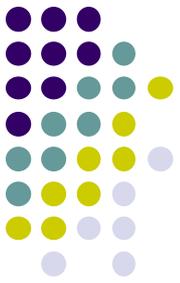
# Survey results



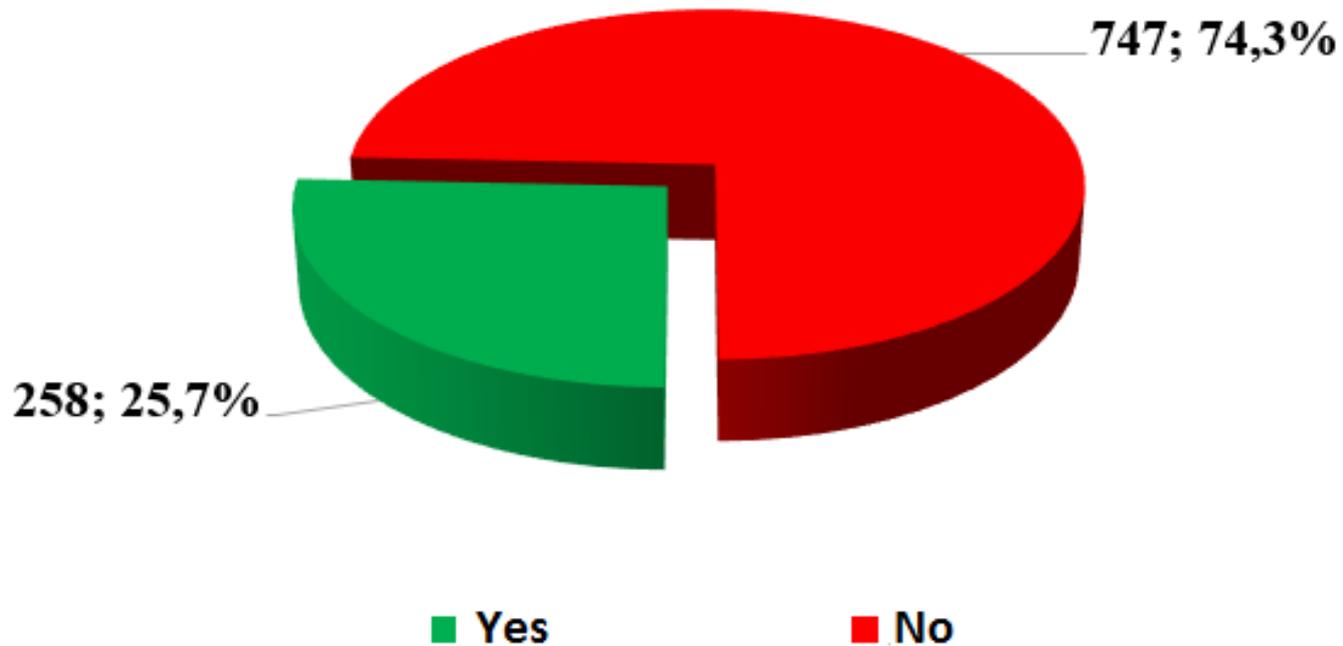
**Did you buy goods from stores during the pandemic yourself and do you still buy them yourself?**



# Survey results



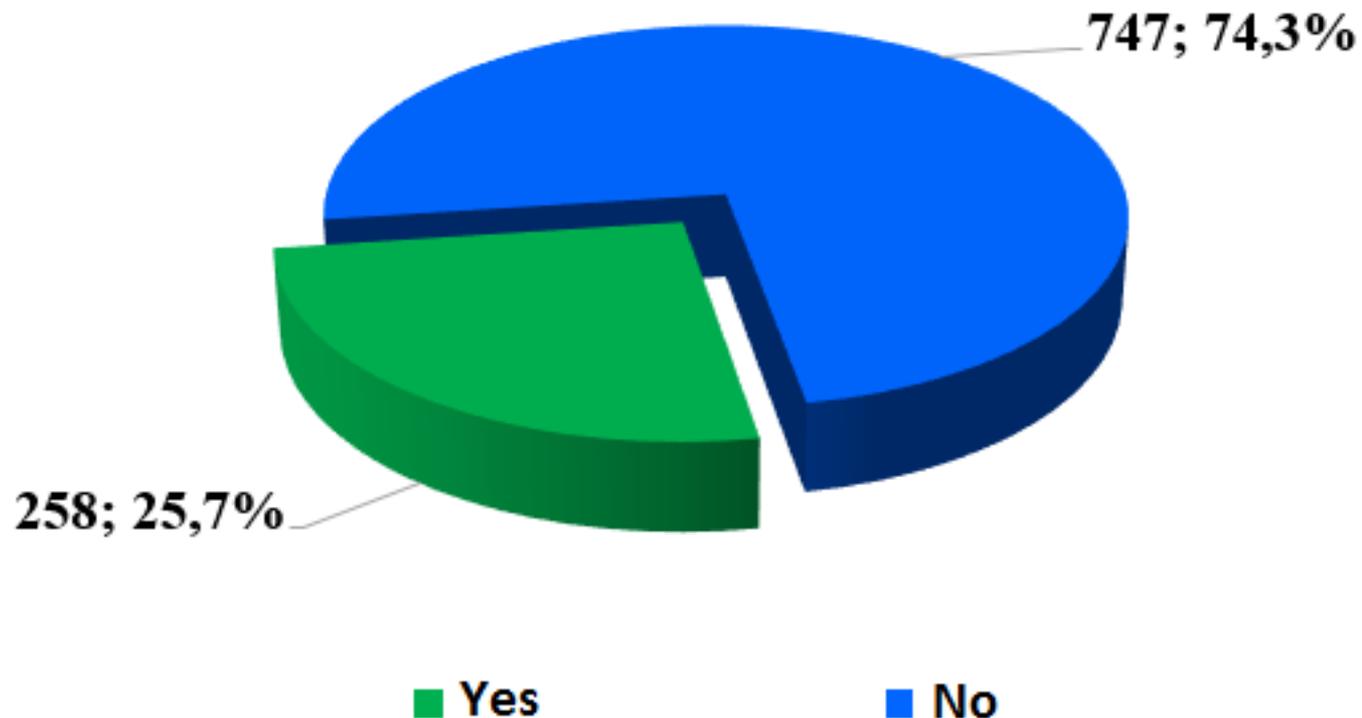
Did you prepare meals yourself during the pandemic?



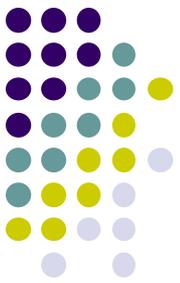
# Survey results



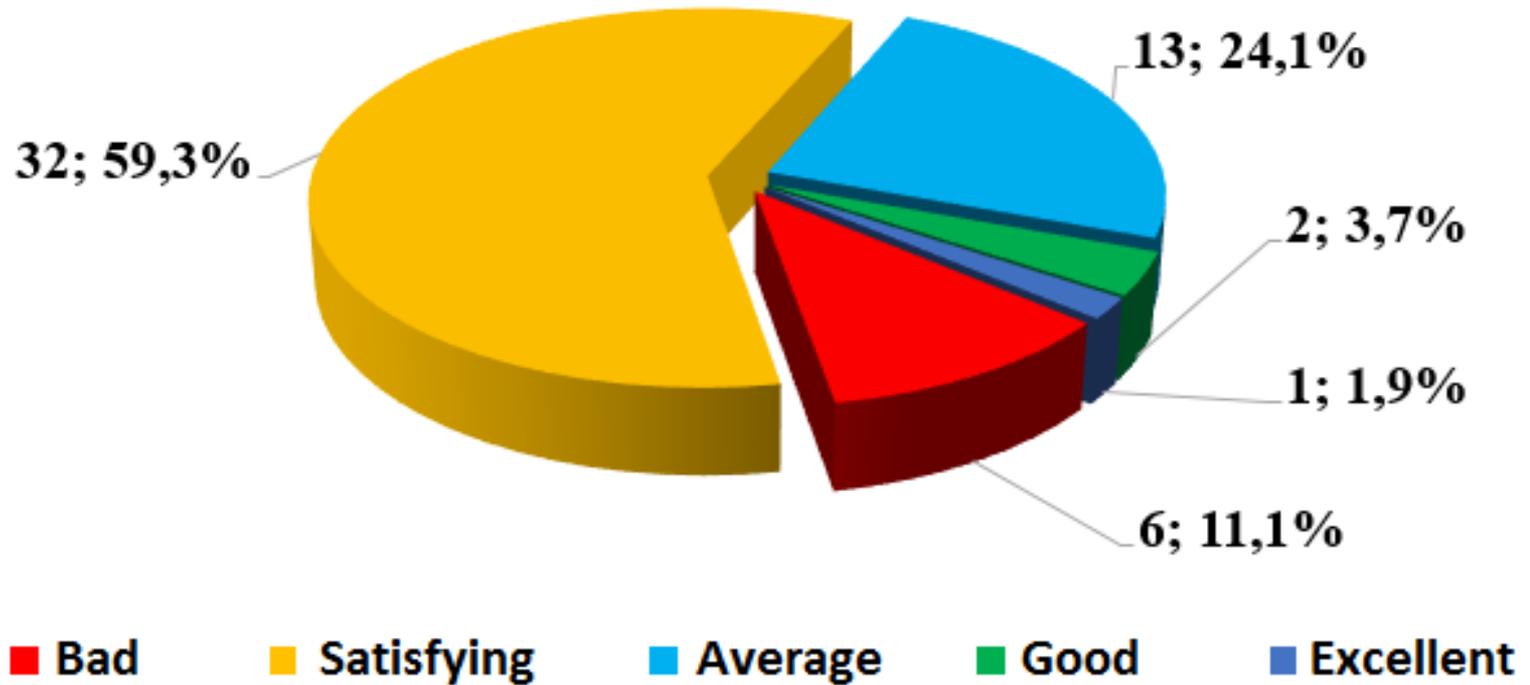
**Did you apply to any government institutions with personal problems during the pandemic?**



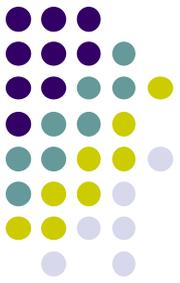
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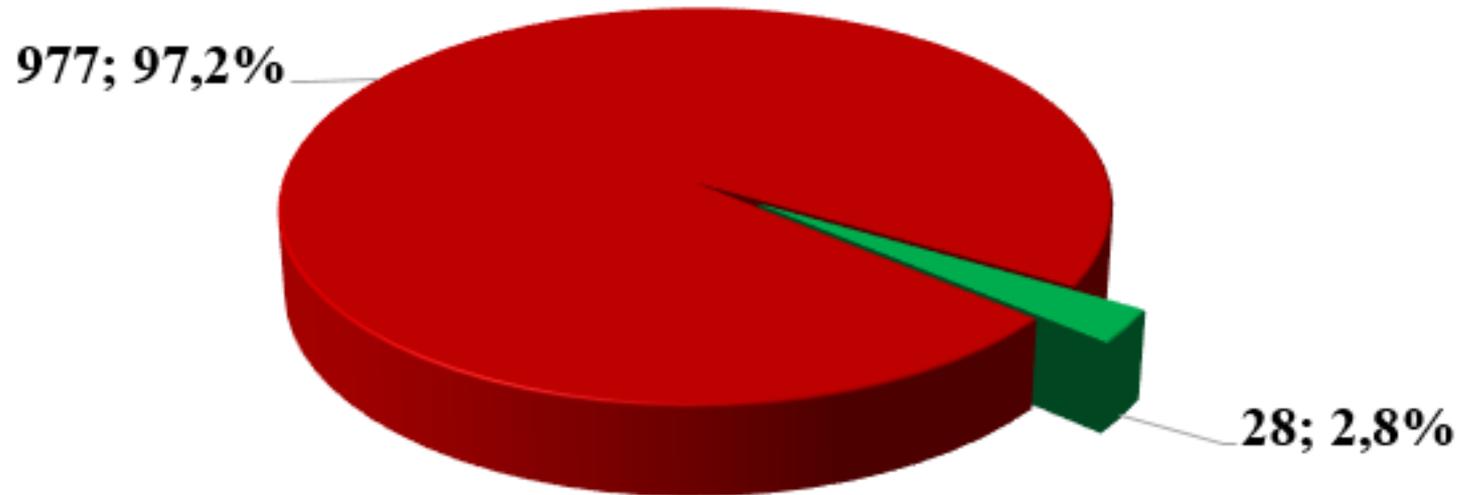
Rate your relations with government institutions during the pandemic



# Survey results



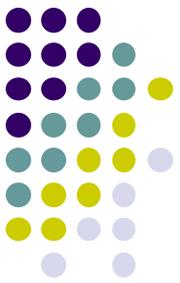
Did you get any assistance by volunteers during the pandemic?



■ Yes

■ No

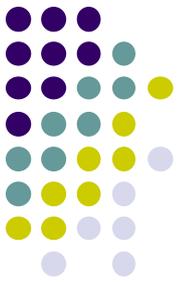
# Survey results



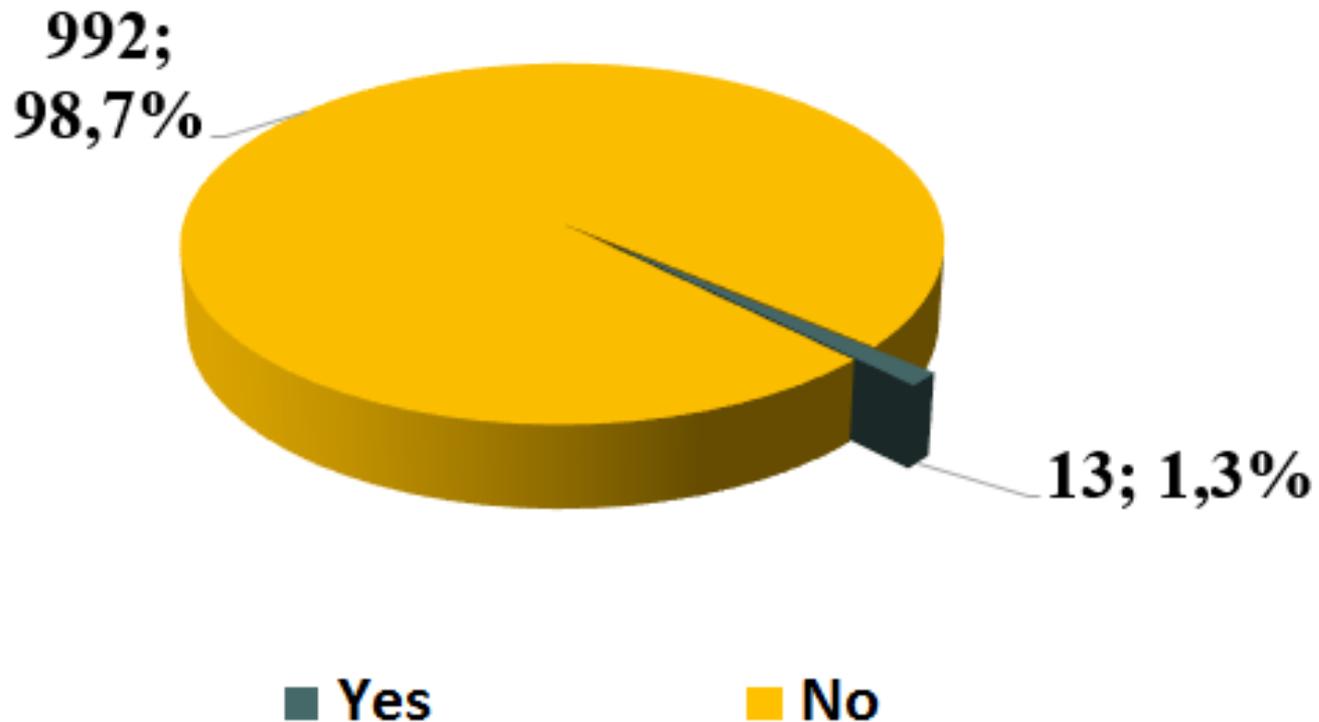
**Was this assistance moral, physical or financial?**

		Quantity	Percentage
1	Moral	10	35.7
2	Physical	4	14.3
3	Financial	22	78.6
	<b>Total number of respondents</b>	<b>28</b>	
	<b>Total number of answers</b>	<b>36</b>	

# Survey results



**Did you get support by any business institutions during the pandemic?**



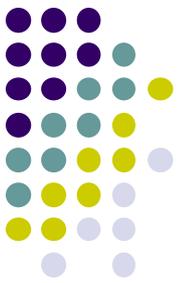
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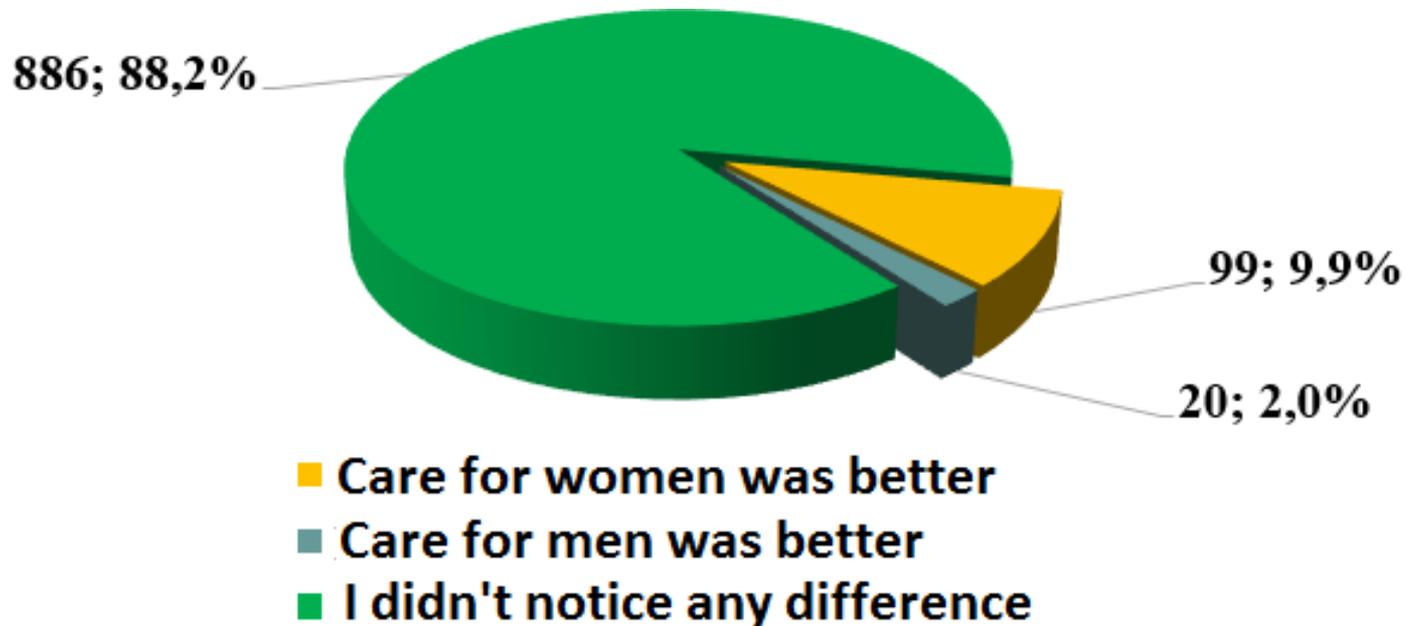
**Was this support moral, physical or financial?**

		Quantity	Percentage
1	Moral	9	69.2
2	Physical	1	7.7
3	Financial	4	30.8
	<b>Total number of respondents</b>	<b>13</b>	
	<b>Total number of answers</b>	<b>14</b>	

# Survey results



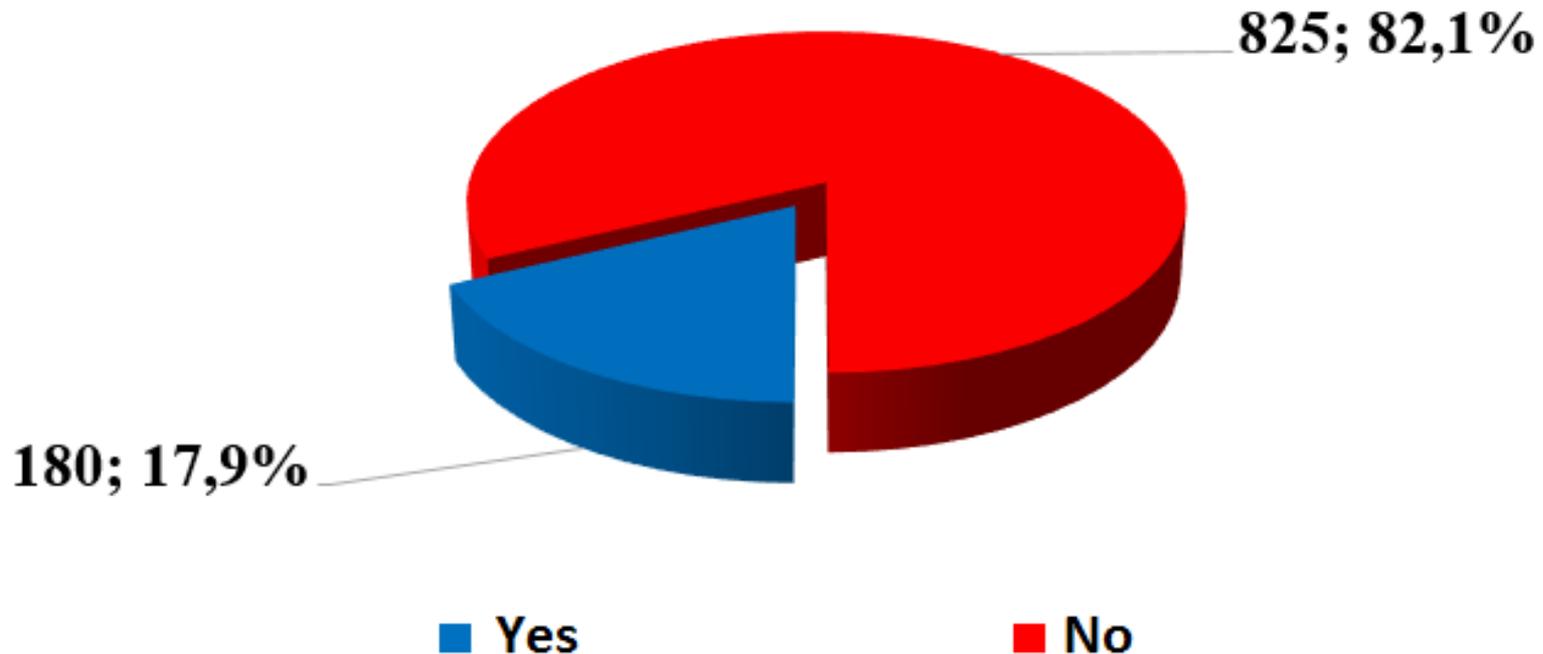
**Did you notice any difference between support provided to older men and women during the pandemic?**



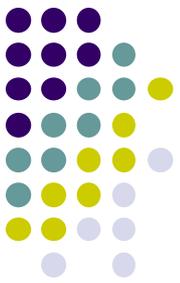
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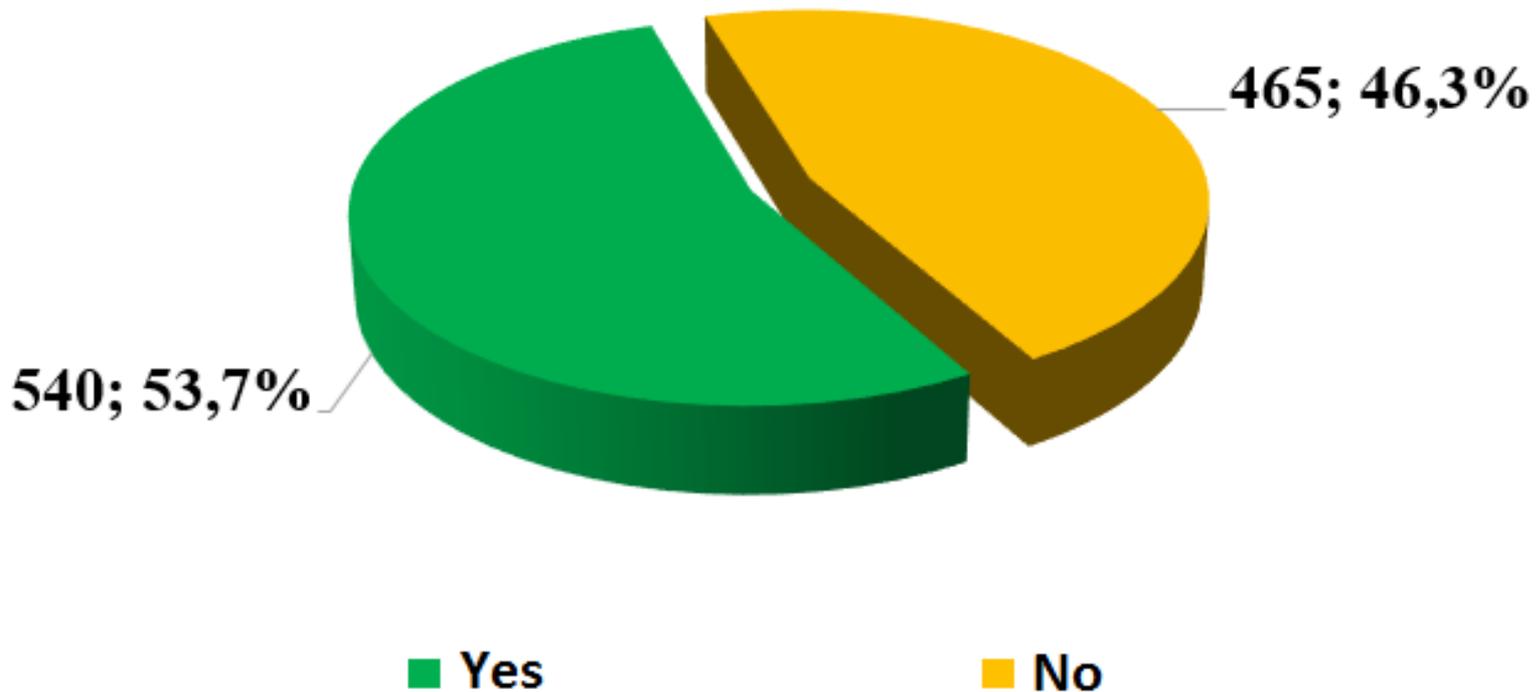
**Are you aware of the “Law on Social Services”  
adopted on December 30, 2011?**



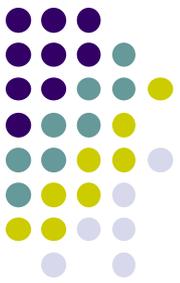
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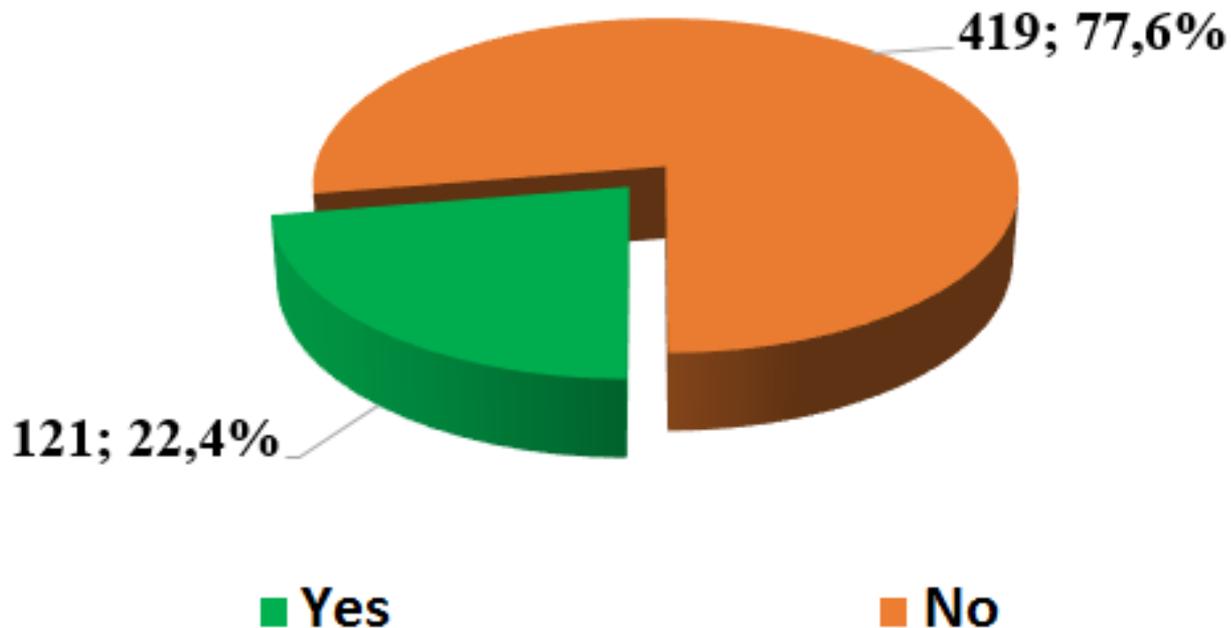
Have you reached the age of 70 already?



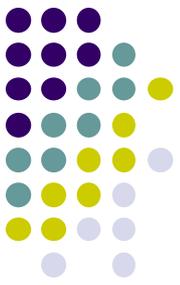
# Survey results



Are you aware of the “State Program of strengthening social protection of citizens above 70” adopted on April 17, 2006?



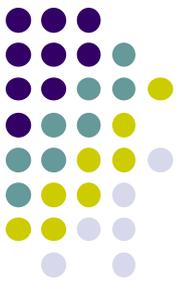
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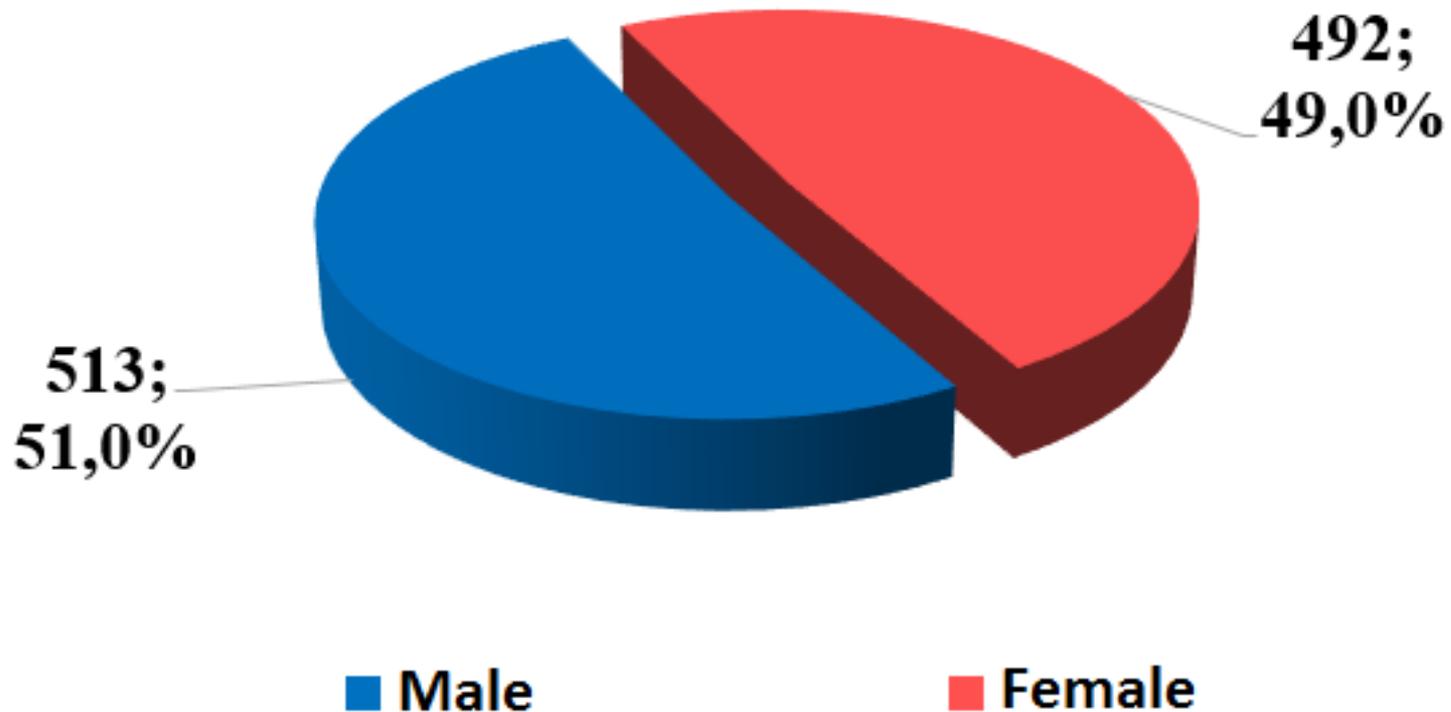
## Which difficulties in general did you have during the Coronavirus pandemic?

		Quantity	Percentage
1	I went through stress / anxiety / fear;	520	51.7
2	None of these;	425	42.3
3	Government care weakened;	118	11.7
4	My nutrition got worse;	97	9.7
5	Medical services got worse;	76	7.6
6	My close relative's / friend's patronage towards me got weaker;	24	2.4
7	Limitations;	1	0.1
8	It could be better if government raised the pension;	1	0.1
9	Government care weakened a lot;	1	0.1
	<b>Total number of respondents</b>	<b>1005</b>	
	<b>Total number of answers</b>	<b>1263</b>	

# Survey results



## Gender of the respondent



# Survey results



## Information on whether the respondent is alone or not

